

2021 SUMMER SEASON FACTSHEET

NAME:	Grand Yazıcı Club Marmaris Palace Hotel
CLASS:	4 STAR HOTEL
BOARD:	ALL INCLUSIVE (AI)
CONSTRUCTION YEAR	1992
RENOVATION	2018-2019 Winter
SIZE AREA	70.000 m2
WEBSITE	www.grandyazicihotels.com
E-MAIL:	infopalace@grandyazicihotels.com
TELEPHONE:	00 90 252 455 55 55 (Pbx)
FAX:	00 90 252 455 34 38
ADDRESS:	çmeler Mah. Atatürk Cad. No: 62 Pamucak Mevkii / Marmaris
DISTANCE TO CITY CENTER	Marmaris 6 km, çmeler 2 km
THE NEAREST SHOPPING MALL	Marmaris - çmeler
SIGHT SEEING TOURS	Kaunos / Dalyan – Efes - Rodos (via ferry)
DISTANCE TO AIRPORT	90 Km
TRANSFER DURATION	75 Minutes
HOSPITALS	Ahu Hospital - 5 km (public hospital), State Hospital 7 km
TAXI	0 m
MINIBUS	0 m
BEACH	0 m
TOTAL NUMBER OF ROOMS	459
C-IN TIME	14.00
C-OUT TIME	12.00
SPOKEN LANGUAGES	Turkish, English, German, Russian, Dutch

RESTAURANTS & BARS – FOOD & BEVERAGE

All inclusive	: 10:00 – 00:30
Beverages - free	: All Local alcoholic and non-alcoholic drinks
Beverages - extra	: All imported drinks and fresh fruit juices
Breakfast	: 07:00 – 10:00 / open buffet / open & closed Main Restaurant
Late Breakfast	: 10:00 – 10:30/ open buffet / open & closed Main Restaurant
*Lunch	: 12:30 – 14:00 / open buffet / open & closed Main Restaurant
*Snack	: 11:00 – 17:00 / open buffet / Snack Restaurant
*Dinner	: 18:30 – 21:00 / open buffet / open & closed Main Restaurant
Late Night soup	: 00:00 – 01:00 / open buffet / open & closed Main Restaurant
Night Breakfast (soft)	: 01:00 – 05:00 /open buffet / closed Main restaurant
Italian A la Carte Restaurant	: 19:00 – 22:00 / Menu / It is free of charge once during the stay. Reservation is requested (can be used depending on availability)
Kıyı World Cuisine A la Carte Restaurant	: 19:00 – 22:00 / Menu / reservation requested-extra charged
Fish A la Carte Restaurant	: 19:00 – 22:00 / Menu / reservation requested-extra charged
Lobby Bar	: 24 hours / between 00:30-10:00 All Alcoholic drinks are extra
Stone Bar (Pool Bar)	: 10:00 – 24:00
Pine Bar (Beach Bar)	: 10:00 – 24:00
Retro Bar	: 21:00 – 00:30

Kıyı Bar	: 10:00-00:30 (Age +16)
Patisserie	: 11:00 – 18:00
Café Corner	: 10:00 – 00:00
Palace Beach Club	: 10:00 – 00:00 extra
Restaurant Bar	: open during service times
Open restaurant area	: 800 pax capacity
Closed restaurant area	: 600 pax capacity
Snack Restaurant	: 250 pax capacity
Kıyı Snack Restaurant	: 150 pax capacity (Age +16) 12.00 – 17.00

**In accordance with the circular and regulations issued due to the COVID-19 pandemic process, the hotel reserves the right to make any changes.

** (Drinks with alcohol are not served to persons under the age of 18.)

**The Hotel Management has the right to change the opening and closing times or decide to close or change the stations above mentioned because of weather conditions.

ROOMS

BED CAPACITY	: 924	
TOTAL ROOMS	: 459	
MAIN BUILDING ROOMS	: 187	
BUNGALOW ROOMS	: 272	
NUMBER OF MAIN BUILDINGS	: 1	
NUMBER OF BLOCKS	: 25	
MAIN BUILDING SEA VIEW ROOM	: 101 – 1 french bed + 1 single bed	24 m ²
MAIN BUILDING LAND VIEW ROOM	: 56 – 1 french bed + 1 single bed	24 m ²
MAIN BUILDING FAMILY ROOM	: 30 – 1 french bed + 2 single bed +1 sofa bed	45 m ²
STANDARD BUNGALOW ROOMS	: 238 – 1 french bed +1 single bed +1 sofa bed	26 m ²
BUNGALOW FAMILY ROOMS	: 34 – 1 french bed + 2 single bed +1 sofa bed	50 m ²

MAIN BUILDING

Family Rooms: maximum capacity 4 people, rooms size is 45 m² One double bed, two single beds, one armchair which can be extended to 1.90x90 bed, with a thick detachable comfort padding. The rooms are laminate parquet flooring, there are one shower (shower, and wc), two Led TVs (satellite), a balcony, central air conditioning, a direct dial telephone (extra charge when used), in the minibar soft drinks and beer are available for 1 time on the day of arrival also waters and mineral waters are filled daily and there is a tea & coffee making facilities in to the room and safe box.

Standard Rooms: maximum capacity 3 adults. Rooms size is 24 m² One double bed, one single bed, one shower shower, wc), a balcony, central air conditioning, and there is a tea & coffee making facilities in to the room; a direct dial telephone (extra charge when used), in the minibar soft drinks and beer are available for 1 time on the day of arrival also waters and mineral waters are filled daily, one Led TV (satellite). The rooms are laminate parquet flooring and safe box.

BUNGALOW ROOMS:

Family Rooms: maximum capacity 4 people, rooms size is 50 ² One double bed, two single beds, one armchair which can be extended to 1.90x90 bed, with a thick detachable comfort padding. The rooms are laminate parquet flooring, there are one shower (shower, and wc), two Led TVs (satellite), a balcony, central air conditioning, a direct dial telephone (extra charge when used), in the minibar soft drinks and beer are available for 1 time on the day of arrival also waters and mineral waters are filled daily and there is a tea & coffee making facilities in to the room and safe box.

Standard Rooms: maximum capacity 3 adults+1 child. Rooms size is 26 ² One double bed, one single bed and one armchair which can be extended to 1.90x90 bed, with a thick detachable comfort padding, one shower (shower and, wc), a balcony, central air conditioning, a direct dial telephone (extra charge when used), The rooms are laminate parquet flooring, in the minibar soft drinks and beer are available for 1 time on the day of arrival also waters and mineral waters are filled daily, one Led TV (satellite) and there is a tea & coffee making facilities in to the room and safe box.

SPECIAL OFFER		
HONEYMOON	BIRTHDAY&ANNIVERSARY	REPEAT GUESTS
WELCOME LETTER, FRUIT PLATE, CHOCOLATE AND NUTS, QUALITY RED WINE (UPON REQUEST IT MAY BE WHITE OR ROSE), FREE UGRADE (DEPENDS OF AVABILITY), EARLY C/IN AND LATE C/OUT(DEPENDS OF AVABILITY), ONE OF THE ALA CARTE RESTAURANT WHICH IS EXTRA IT WILL BE FREE FOR ONE NIGHT, SPECIAL SET UP IN THE ROOM ON ARRIVAL DAY, SPA %30 DISC., HONEYMOON SPECIAL MINIBAR, ONE TIME FREE BREAKFAST SERVICE TO THE ROOM	FRUIT PLATE AND WINE, WELCOME LETTER / CARD, RESERVATION DEPARTMENT MAKE A NOTE OF THE GUEST STATUS IN THE SYSTEM, GUEST RELATIONS MAKE LETTER SELECTION AND SEND INFORMATION TO THE NECESSARY DEPARTMENTS, SPA %20 DISC., BOOKING PRIORITY FOR ALA CARTE RESTAURANTS OF THE DAY OF REGARDLESS OF STAYING	FRUIT PLATE, RED WINE, MINIBAR,

	ROOM SERVICES				
	MB SV	MB LV	MB FAM	STD. BUNG.	BUNG. FAM
Hair dryer	✓	✓	✓	✓	✓
Laminate parquet	✓	✓	✓	✓	✓
Phone	✓	✓	✓	✓	✓
Satellite TV	✓	✓	✓	✓	✓
Mini Bar	✓	✓	✓	✓	✓
Chair	✓	✓	✓	✓	✓
Small table	✓	✓	✓	✓	✓
Baby bed	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓
Safe	✓	✓	✓	✓	✓
Kettle	✓	✓	✓	✓	✓
Central cooling min.16 hours	✓	✓	✓	✓	✓
Sea view	✓			✓	
Land view		✓		✓	✓

Balcony	✓	✓	✓	✓	✓
Terrace				✓	✓
Voltage	220	220	220	220	220
Room cleaning	7 x week	7 x week	7 x week	7 x week	7 x week
Towel change	3 x week	3 x week	3 x week	3 x week	3 x week
Sheet change	3 x week	3 x week	3 x week	3 x week	3 x week
Connecting door					✓
Number of toilet and shower	1	1	1	1	1
Number of French Bed	1	1	1	1	1
Number of Single Bed	1	1	2	1	2
Number of sofa beds			1	1	1
Coffe & Tea Set up	✓	✓	✓	✓	✓

- Sofa beds are can extend to 1.90*90 beds, with thick detachable comfort padding.

SERVICES & ACTIVITIES

	<u>YES</u>	<u>NO</u>	<u>FREE</u>	<u>CHARGEABLE</u>	<u>DEPOS I</u>
Hammam (Turkish bath)	✓		✓		
Sauna	✓		✓		
Spa Center	✓			✓	
Palace Beach	✓			✓	
Billiards	✓		✓		
Coin games	✓			✓	
Dart	✓		✓		
Boccia	✓		✓		
Mini Golf	✓		✓		✓
Table tennis	✓		✓		✓
Tennis court equipment	✓			✓	
Mini basketball	✓		✓		
Beach volleyball	✓		✓		
Waterpark	✓		✓		
Kid' s Club (04-12)	✓		✓		
Daily Animation	✓		✓		
Night Animation	✓		✓		
Canoe	✓				✓
Water bicycle	✓				✓
Wind surf (for advanced guests)	✓			✓	
Sun bed	✓		✓		
Umbrella	✓		✓		
Mattress	✓		✓		
Beach towel (1* per day)	✓				
Massage	✓		✓	✓	
Beauty Center	✓			✓	
Hair Dresser	✓			✓	
	<u>YES</u>	<u>NO</u>	<u>FREE</u>	<u>CHARGEABLE</u>	<u>DEPOS I</u>
Jet ski	✓			✓	
Banana	✓			✓	
Speed Boat	✓			✓	
Hamburger	✓			✓	
Ice Cream (1*one hour free at lunch and dinner time)	✓		✓		
Parasailing	✓			✓	
Safe in the rooms	✓		✓		
Bicycle renting		✓			
Car renting	✓			✓	

Baby sitting	✓	
Late check-out (depends on available)	✓	✓
Laundry	✓	✓
Dry cleaning	✓	✓
Tennis Court (Night)	✓	✓
Nurse	✓	✓
Doctor	✓	✓
A la carte restaurant	✓	✓ reservation
Diving	✓	✓
Mini market	✓	✓
Jeweller	✓	✓
Leather Shop	✓	✓
Souvenir Shop	✓	✓
Boutique	✓	✓
Shop of sunglasses and watches	✓	✓
Currency exchange (at the reception)	✓	

POOL & BEACH						
	Yes	Number	m ² size	m ³	length	
Main Pool	✓	1	740	1.200		
Pool 2	✓	1	452	800		
Children Pool	✓	1	180	100		
Water Park Pool	✓	1	70	50		
Indoor Pool	✓	1	120	80		
Beach	✓	1			380 m	
Pier	✓	2	400		100 m / 30 m	
Kıyı Beach	Beach ✓	Pier 30 m	Restaurant ✓	Bar ✓	Sunbed ✓	Towel ✓

Free Wi-Fi - only in general area. (The Hotel can not be held responsible for internet disconnections caused by the service provider).

MEETING ROOMS					
	Width (m)	Length (m)	Height (m)	Class	Theatre
Knidos	6,15	17,1	3,20	28	50

TECHNICAL EQUIPMENTS

Cordless microphone
 Microphone
 Wireless internet
 DVD - VCD Player
 Flip Chart (writing board)
 Sound & Light system
 Barco
 Laser pointer

OTHER SERVICES

Credit Cards : Visa, Master
Pets : are not allowed
Disabled rooms : Rooms and General places are not suitable for disable guests.

QUALITY POLICY

Our main goal is to make the guests "holidays unforgettable and happiest time by providing high level service". Quality of Grand Yazıcı Club Turban has been approved by SO 9001:2015 (quality certificate), and SO 22000:2005 (food quality certificate) in terms of applying to the global quality system, officially registered via "Bureau Veritas". For many years our hotel has been acknowledged as one of the best hotels of Marmaris as an environmental friendly facility. We therefore own TRAVEL LIFE GOLD AWARDS, Blue Flag achievement every year, and honours from The Ministry of Culture and Tourism of the Turkish Republic as environment friendly and green star certificated hotel. Clean pool certificates approved from the Ministry of Health and a safe hotel certificate. Our employee health & safety, pool, water and fire safety measures are in compliance with official regulation policies provided by the Turkish government.

Grand Yazıcı Club Marmaris Palace Hotel - General Information

Restaurant, a la Carte restaurants, outlet opening dates, service hours, addition or removal of additional units,
Change of name and location of all specified F & B units;
All live music, Amphitheatre events, Party, animation events changes;
Changes in water sports events;
Opening and closing times changes of Aquapark and pools;
Changes in hotel beach use; Changes in children's and adult playgrounds;
Spa services changes; Hotel shops service changes;

All rooms allocated for guest use, all open and closed spaces available or prepared to be available to guests; earthquake, landslide, mudslide, flood, typhoon, natural disasters such as Storm, fire, unforeseen events such as flooding, administrative prohibition decisions taken by the presidency and the government, global war terrorism and related bombings, Civil War, conflicts, impact, and attempt of revolution, strikes and boycotts, epidemics (pandemics), a state of mandatory quarantine, the delay in renovation or construction, or for other unexpected reasons which are not in the hands of the hotel where it is unable to serve or failing in cases such as, the Hotel Administration always reserves the right to make changes before or after the season and bears no responsibility for the situation. In this case, the travel agent or agency has no right to claim compensation from the hotel under any name. The states listed in this article are not restrictions and are exemplary.

The travel agent or agency accepts, declares and undertakes its declaration in this notification in advance and irrevocably.